



COMMONWEALTH of VIRGINIA

Department of Emergency Management

MICHAEL M. CLINE
State Coordinator

JANET L. CLEMENTS
Deputy Coordinator

L. RALPH JONES, JR.
Deputy Coordinator

10501 Trade Court
Richmond, Virginia 23236-3713
(804) 897-6500
(TDD) 674-2417
FAX (804) 897-6506

Disaster Field Office

7800 Carousel Lane • Richmond, VA 23294

FEMA-1491-DR-VA

Commonwealth Situation Report #40

Tuesday, December 16, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of **36** confirmed deaths to date.

2. Current State/Federal Priorities and Objectives

- Closing of the Disaster Field Office in late January to mid-February 2004.
- Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- Monitor and track debris removal from public property.
- Develop timelines for completion of program delivery.
 - Substantially complete the implementation of Human Services, Public Assistance and Mitigation programs by 12/19/03.
- Provide for health and safety of impacted citizens and recovery workers.
- Continue working with Hazard Mitigation Grant Program applicants.

3. Recovery Activities

A. Human Services:

i. Teleregistrations

- New teleregistrations since last reporting period amount to **221** for a total of **92,896** registrations at COB **12/15/03**. See Attachment (1) for teleregistrations by designated jurisdictions.
- The registration period was terminated COB December 8, 2003.

- Individuals can still register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from *8 a.m. to 6 p.m. Monday through Saturday.*
- *The Teleregistration lines will be closed on Thursday, December 25 and Friday, December 26 for the holidays.*

ii. **Small Business Administration** (as of COB *12/15/03*)

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
Home	<i>52,303</i>	<i>6,622</i>	<i>2,334</i>	<i>\$50,631,900</i>	<i>3,073</i>	<i>802</i>	<i>413</i>
Business	<i>10,099</i>	<i>930</i>	<i>216</i>	<i>\$11,852,600</i>	<i>401</i>	<i>191</i>	<i>122</i>
EIDL	0	<i>972</i>	<i>137</i>	<i>\$2,793,900</i>	<i>58</i>	<i>665</i>	<i>112</i>
TOTAL	<i>62,402</i>	<i>8,524</i>	<i>2,687</i>	<i>\$65,278,400</i>	<i>3,532</i>	<i>1,658</i>	<i>647</i>

iii. **Individuals and Households Program (IHP)**

1. **Housing**

- Temporary housing assistance disbursed to date – *\$31,245,184.31*
- Residential destruction included *1,186* homes reported destroyed and *9,110* with major damage, *107,908* minor damage and those ‘affected.’ Losses are estimated at *\$591,622,791*.
- Of the *1,470 businesses* involved, 77 are reported destroyed, *333* suffered major damage and *1,060* businesses suffered minor or casual damage. Estimated losses amount to *\$84,143,356*.

Travel Trailer Status as of 12/15/03

County	Approved	On Site	Occupied	Vacated
Gloucester	<i>85</i>	<i>84</i>	<i>81</i>	<i>2</i>
Hampton	2	2	2	
James City	1	1	1	
King & Queen	3	3	3	
Lancaster	1	1	1	
Mathews	8	8	8	
Middlesex	1	1	1	<i>1</i>
Northampton	1	0	0	
Poquoson	240	<i>240</i>	<i>240</i>	<i>10</i>
Prince George (Petersburg)	1	1	1	
Rockbridge	8	<i>8</i>	7	
Suffolk	1	1	1	
York	10	10	8	
Total	<i>362</i>	<i>360</i>	<i>354</i>	<i>13</i>

2. Other Needs Assistance (ONA)

- *Significant FEMA computer problems have adversely impacted processing of disaster claims. Some delays in assistance can be expected.*

Amount referrals approved:	\$16,819,924.09
Amount referrals disbursed: (<i>as of 12/15/03</i>)	\$16,182,781.16
Total referrals received:	42,875
Total referrals approved:	12,171
Total referrals ineligible:	21,539
Total referrals withdrawn:	1,378
Total referrals pending:	7,787

iv. Disaster Recovery Centers

For the period *12/09 through 12/15*, **106** walk-ins visited the DRCs.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26		3,957	12/13
8	Yorktown Caritas Building –1000 Old York Hampton Highway	9/29	6	1,714	
	Totals		6	20,384	

v. Disaster Unemployment Assistance (as of *COB 12/15*, except for disbursement which is updated weekly)

Total Claims Filed:	2,485
Approved:	2,309
Denied:	174
Amount Claims Disbursed:	\$567,470

vi. Donations Coordination

- Calls as of COB 11/24/03 total 2,255 with 1,556 related to individual needs, 634 miscellaneous, 61 offers of donations and four calls from agencies with needs. (*updated information unavailable*)
- Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

vii. Hurricane Isabel Relief Fund.

- Fund total as of COB *12/15/03* **\$28,991**

viii. Insurance Fraud Hotline

- A total of **34 communications** have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

ix. Crisis Counseling Grant

- *The Department of Mental Health and Substance Abuse Services has requested an extension of the Immediate Services Grant in the amount of \$261,310.29. This request is awaiting FEMA's decision.*

B. Infrastructure Services:

i. Public Assistance Program

- *More than three weeks of significant FEMA computer downtime has greatly impacted processing of disaster claims. This backlog is not expected to be cleared until January.*
- Has received 284 **Requests** for Public Assistance to date in the system. Work has been completed on **121 applicants (40%)**.
- Project worksheets total **921 written of 1,618 projected (60%)**, **729** obligated and **242** under review for a total of **\$65,108,965.18 obligated**.
- Completed 284 kick-off meetings.
- Two Public Assistance teams are in the field writing project worksheets.
- Grants were conveyed to **29 jurisdictions** during the past week as indicated by bold italics in table.

Public Assistance Grants Conveyed to Jurisdictions

As of *December 15*

A & N Electric Coop	Gordonsville, Town	Poquoson City Public Schools
Accomack County	Greensville County	Portsmouth City
Alberta, Town	Greene County Public Schools	Powhatan County
Aldie Vol. Fire Dept.	Grottoes, Town	Prince Edward County
Amherst County	Hampton City	Prince George County
Appomattox County	Hanover County	Prince George Elec. Coop.
Appomattox, Town	Hanover County Public Schools	Rappahannock Electric Coop
Arlington County	Harrisonburg City	Richmond City
Ashland, Town	Henrico County	Rockingham County
Augusta County	Herndon, Town	Science Museum of Virginia
Berryville, Town	Hopewell City	Shenandoah County
Blackstone, Town	James City County	Shenandoah, Town
Boydton, Town	Kenbridge, Town	Southampton County
Bridgewater, Town	King & Queen County	South Boston, Town
Brunswick County	Leesburg, Town	South Hill, Town
Campbell County	Louisa County	Southside Electric Coop
Cape Charles, Town	Luray, Town	Spotsylvania County
Central Virginia Electric Coop	Madison County	Stanley, Town
Charles City County	Manassas City	Staunton City
Chesapeake City	Mathews County Electric Coop	Strasburg, Town
Chesterfield County	Mathews, Town	Suffolk City
Chincoteague, Town	McKenney, Town	Surry County
Claremont, Town	Mecklenberg Elec. Coop	Sussex County
Clarksville, Town	Middleburg, Town	Sussex Service Authority
Colonial Beach, Town	Mt. Jackson, Town	Tangier, Town
Colonial Heights City	New Kent County	Tappanannock, Town
Community Electric Coop	Newport News City	Urbanna, Town
Culpeper, Town	Norfolk Airport Authority	Victoria, Town
Danville City	Norfolk City	Vienna, Town
Dumfries, Town	Northern Neck Elec. Coop	Virginia Beach City
Elkton, Town	Northern Virginia Elec. Coop	Virginia Dept of Conserv. & Rec
Emporia City	Northampton County	Virginia Dept of Emergency Mgmt
Fairfax Co. Public Schools	Nottoway County	Virginia Dept of Health
Falls Church City	Onancock, Town	Virginia Dept. of Motor Vehicles
Farmville, Town	Onley, Town	Virginia Dept of Transportation
Fauquier County	Orange County	Warrenton, Town
Franklin City	Orange, Town	Warsaw, Town
Fredericksburg City	Pamunkey Regional Jail	Waynesboro City
Front Royal, Town	Pittsylvania County	West Point, Town
Gloucester County	Poquoson City	Williamsburg City

ii. **Debris Management Liaison**

- *Will meet with Surry County later this week to evaluate debris issues along their shoreline.*
- Continue to conduct site surveys of trees in the city of Hampton to assess eligibility for federal assistance. *Site surveys in Richmond have been completed.*
- Continues to provide technical assistance to applicants regarding their debris operations.

C. **Mitigation**

- *Continuing work towards mailing out HMGP eligibility and application letters in the beginning of January.*
- *Continuing contact and assistance with currently planning and applying regions and jurisdictions for Mitigation Plans.*
- *Beginning work to set up mitigation and National Flood Insurance workshops to be held February through May.*

D. **Legislative Liaison:**

- *Responded to an inquiry from Senator Norment's office involving two constituents in James City County regarding debris. This matter is partially closed.*
- *Responded to an inquiry from Senator Marsh's office involving a constituent in Chesterfield County regarding debris. This matter is still pending resolution.*
- *Responded to an inquiry from Delegate Rapp's office regarding the status of a constituent's ONA applications. This matter is still pending closure.*
- *Responded to an inquiry from Delegate Louderback's office regarding a constituent in Page County. The issue is being resolved.*

E. **Public Affairs**

- *Issued news releases on:*
 - *"More than 800 Register for Disaster Assistance on Final Day."*
 - *"Disaster Recovery Center in York to Close" (on December 20).*

F. **Environmental and Hazardous Materials**

- Assisting with debris management.

G. **Disaster Recovery Task Forces**

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
- *Attended an organizational meeting on December 9 for the Greater Williamsburg Long Term Recovery Committee.*
 - *Met with "Hands Across Mathews" on December 9 to develop a Long Term Recovery Committee for Mathew County.*
 - *Met with representatives in Isle of Wight on December 12 to reestablish a task force in Isle of Wight. The next meeting is scheduled for December 19.*
 - *The Northern Neck Local Recovery Task Force met on December 13. The next meeting is scheduled for December 17.*
 - *Will meet with the Peninsula Local Recovery Task Force in Hampton on December 17.*

H. **State Coordinating Officer**

- *Met with FEMA staff to discuss the possibility of FEMA purchasing Department of Motor Vehicle RVs as Mobile DRC assets for FEMA.*

I. Resources

- The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	<i>14</i>
Transportation	<i>4</i>
Social Services	<i>24</i>
Conservation and Recreation	<i>0</i>
Fire Programs	<i>4</i>
Housing and Community Development	<i>1</i>
<u>Forestry</u>	<i>1</i>
Total (as of December 16, 2003)	<i>48</i>

J. Commonwealth Situation Reports

- Situation Reports are being prepared and distributed weekly on Tuesday.
- The Disaster Field Office operational hours are ***8 a.m. to 6 p.m., Monday through Friday***. Telephones are answered from 7 a.m. to 6 p.m.

Authority of Michael M. Cline, State Coordinator

/s/ Harry E. Colestock III, Deputy State Coordinating Officer

Attachment 1 – Teleregistrations
Designated Jurisdictions
COB 12/15/03

Designated Localities	Daily 12/15	Cumulative	Designated Localities	Daily 12/15	Cumulative
Accomack	0	302	King William	0	471
Albemarle	0	106	Lancaster	1	890
Alexandria (city)	0	214	Loudoun	0	120
Amelia	0	160	Louisa	0	178
Amherst	0	6	Lunenburg	0	92
Appomattox	0	41	Lynchburg (city)	0	21
Arlington	0	89	Madison	0	20
Augusta	0	215	Manassas (city)	0	7
Bedford	0	8	Manassas Park (city)	0	1
Brunswick	1	366	Mathews	0	1,156
Buckingham	0	64	Mecklenburg	0	312
Buena Vista (city)	0	50	Middlesex	0	1,079
Campbell	0	17	Nelson	0	28
Caroline	0	260	New Kent	0	1,156
Charles City	0	302	Newport News (city)	1	7,600
Charlotte	0	71	Norfolk (city)	0	5,820
Charlottesville (city)	0	70	Northampton	0	169
Chesapeake (city)	0	5,416	Northumberland	0	627
Chesterfield	0	5,883	Nottoway	0	206
Clarke	0	22	Orange	0	83
Colonial Heights(city)	0	451	Page	0	399
Culpeper	0	34	Petersburg (city)	0	1,741
Cumberland	0	55	Pittsylvania	0	36
Danville (city)	0	122	Poquoson (city)	0	2,345
Dinwiddie	0	586	Portsmouth (city)	1	3,706
Emporia (city)	0	15	Powhatan	0	238
Essex	0	494	Prince Edward	0	193
Fairfax	3	1,091	Prince George	0	745
Fairfax (city)	0	22	Prince William	0	237
Falls Church (city)	0	17	Rappahannock	0	8
Fauquier	0	50	Richmond	0	352
Fluvanna	0	82	Richmond (city)	1	4,705

Designated Localities	Daily 12/15	Cumulative	Designated Localities	Daily 12/15	Cumulative
Franklin (city)	0	615	Rockbridge	0	75
Frederick	0	48	Rockingham	0	135
Fredericksburg (city)	0	79	Shenandoah	0	17
Gloucester	0	3,370	Southampton	0	671
Goochland	0	226	Spotsylvania	0	320
Greene	0	42	Stafford	0	392
Greensville	0	981	Staunton (city)	0	66
Halifax	0	63	Suffolk (city)	1	3,172
Hampton (city)	0	8,119	Surry	0	716
Hanover	0	1,465	Sussex	0	770
Harrisonburg (city)	0	43	Virginia Beach (city)	0	6,418
Henrico	0	4,485	Warren	0	86
Hopewell (city)	0	617	Waynesboro (city)	0	151
Isle of Wight	0	1,929	Westmoreland	0	686
James City	0	2,102	Williamsburg (city)	0	105
King and Queen	0	351	Winchester (city)	0	8
King George	0	167	York	0	2,988
Totals All Localities				9	92,900